

## Unit Two - Law and Order

### Patient Satisfaction Questionnaire

- Students will develop a patient satisfaction questionnaire.
- Select a specific health care system (acute, ambulatory care, home care, or extended care) and determine the areas that should be the focus of the survey.
- Research existing patient satisfaction questionnaires.
- Make sure your patient's answers are measurable.
- Don't just use a questionnaire that you find – create your own (using ideas that you find) for your specific health care system.