Communication Skills Notes

1. What is communication?

1. How easy is it to communicate effectively? What can go wrong? Brainstorm a list.

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1. Effective Communication Criteria

A.

B.

C.

D.

1. Video Clip Example #1: Effective or Not? (Justify) Communications-What could possibly go wrong??

1. Video Clip Example #2: Effective or Not? Justify (Big Bang Theory – Chess Clock Conversation)
2. Picture Analysis 1-5 A.

B.

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C.

D.

E.

1. Communication Dos include…

1. Communication Don’ts include…

1. Video Clip #1 Do’s & Don’ts

1. Video Clip #2 Do’s & Don’ts