Diversity: A Personal Choice Is an Outward Impact

Dr. Claudia Otto
Oklahoma State University

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Awareness of Culture

Our Culture

- thoughts, belief systems, values, practices, and behaviors of a person(s) in a set of distinctive and collective area(s)
- influenced by our dimensions of diversity

Our Awareness

- shapes our worldview
- impacts our style of communication and interaction
 - o different and abnormal?
 - o same without individualism?



Hispanic vs. Latino – Me!

- Hispanic means "of Spain or Spanish-speaking countries."
- Latino means "from or related to Latin America."
- Some Spanish speaking countries such as Spain, are not in Latin America.
- Some Latin American countries, such as Brazil, are not Spanish-speaking countries.
- Latin also refers to languages that developed out of ancient Rome, including French and Italian.
- Latino, as used in the United States, refers to the geography of Latin America, not necessarily to languages.

Each person is representative of a mixture of "cultures and experiences"...

SAMHSA, Office of Minority Health, and Health Resources and Administration, *Quality Health Services for Hispanics: The Cultural Competency Component*, 2001.

Your personal choice of awareness impacts others!

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8 Rs of Talking about Race

- Respect approach conversations with respect
- Reflect put aside your preconceptions
- Resign examine your motivation and embrace the discomfort
- Research find out what you don't know
- Relearn listen and be open to questions
- Reset internalize what you learned
- Reboot commit to change
- Recognize acknowledge your privilege



8 Rs - Respect - My Impact

- Approach conversations with respect, and be aware of cultural norms in a variety of contexts.
- Gain credibility by supporting values and strengths from culture of origin and showing appreciation for differences.
- Realize the different types of cultural strengths that enhance.

Don't remove my individuality to remove the judgement.

- I am yelled at in order to help my English comprehension.
- I am told I need to follow the American customs or go home.



8 Rs - Reflect - My Impact

- Put aside your preconceptions.
- Encourage cultural aspects as part of a dialogue.

Don't judge a book by its cover, so get to know me.

- It is assumed I'm undocumented in spite of my U.S. birth.
- I am mistaken for at-risk or SPED due to a language barrier, and it is shocking that I pursued a university terminal degree.
- I am mistaken for blue collar work no matter my dress or the location or event I am attending.



8 Rs - Resign - My Impact

- Examine your motivation, and embrace the discomfort of not knowing.
- Recognize that others are likely to possess distinctive world views that differ, and attempt to understand and work within that cultural framework.

My foreign language speaking abilities stem fear and competitiveness.

- I am told to speak English ONLY because others might think I am talking about them. ELL is seen as a hindrance, not a skill.
- I am denied projects due to language deficiency, yet my bilingual ability is used to fulfill needed tasks.



8 Rs - Research - My Impact

- Find out what you don't know.
- Acknowledge and use similarities and differences to shape and enhance relationships.

My opinion may be different, but it may bring strength to the norm.

- My life choices are judged as odd and "that's weird" in comparison to American culture norms.
- I am thought to be subservient rather than making a choice.



8 Rs - Relearn - My Impact

- Listen and be open to questions.
- Adopt a different perspective, and do not view problems as wholly residing within that different culture.

A viewpoint is just that, one point only, so learn another.

- My confusion becomes a teacher's annoyance, so "I shut down" and so do the opportunities for both of us.
- My knowledge is seen as useless because it is not from "here".



8 Rs - Reset - My Impact

- Internalize what you learned.
- Recognize that others may possess culturally-distinctive social norms and communication styles, and that is okay!

Awareness is more than restaurant appreciation.

- I am the first to be seen regarding negative issues in HR.
- I am reprimanded for disrespect due to cultural differences such as eye contact, language, high communication contexts, time perception, etc.



8 Rs - Reboot - My Impact

- Commit to change.
- Validate other cultural norms to elicit new relationships.
- Set collaboration goals that are consonant with culture and context.

Cultural insertions is not the act of Multicultural fluency.

- I am the last selected for leadership, growth opportunities because as a Mexican woman I should be happy as is.
- I am, at times, seen and referred to as though I were a totem for "Minority-kind".

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8 Rs - Recognize - My Impact

- Acknowledge your privilege and others' skills.
- Affirm distinctive world views, and raise awareness of the often harmful impact of the dominant culture.
- Facilitate identity development, enabling others to understand, accept, and value their own differences and differences of others.

The playing field is not level.

I am doing this presentation in a foreign language!

Questions?

Thank You!



TULSA

Clinical Assistant Professor

School of Teaching, Learning and Educational Sciences

918.594.8466 • Main Hall 2218

700 North Greenwood Ave • Tulsa, OK • 74106-0700

claudia.otto@okstate.edu