## **Certified Nurse Aide 1**

Healthcare Fundamentals



#### Note to the Instructor

- >This presentation was originally created in 2010. The content is included here unchanged.
- >Please review this content and update it as appropriate prior to use.



## The Healthcare Industry

- >Healthcare settings
  - Hospital: provides care for major illnesses and injuries, may be specialized
  - Doctor's office or clinic: provides care for minor acute illnesses, maintenance care, preventive care
  - Rehabilitation/convalescent care facility: provides care for people who are recovering from illness or injury but do not need hospital, may be called "sub acute care"



## The Healthcare Industry

- >Healthcare settings
  - Long term care facility: provides care for people who cannot care for themselves due to chronic illness, injury, old age; may be called "nursing home"
  - Home health agency: provides the same type of care you might receive in a long term care facility, but care is provided in the patient's home
  - Hospice: provides care for people who are dying



## The Healthcare Industry

- >Healthcare settings
  - Most CNAs work in long term care facilities
  - Because the people who are being cared for live in the facility, they are called "residents"



## **Types of Teams in the Workplace**

#### **Team Members**

- Resident's family
- Physician
- Nursing staff (RNs, LPNs, CNAs)
- Physical therapist
- Occupational therapist
- Speech therapist
- Respiratory therapist



- Social worker
- Dietician
- Facility administrator
- Activity coordinator
- Resident advocate (ombudsman)
- Spiritual counselor
- Other medical professionals
- Maintenance and housekeeping

# Functioning as a Member of the Healthcare Team

- > Everyone on the healthcare team is important
- >The resident relies on the team for everything
- > Each resident has a care plan that outlines what they need from the team members
- >CNA may be asked to help plan the resident's care
- >CNA functions as the eyes, ears, and hands of the healthcare team



# Functioning as a Member of the Healthcare Team

- >Observe the resident, inform the nurse of changes, communicate with the resident and family, and provide hands-on care
- >Daily care
  - Bathing, grooming, and dressing
  - Eating
  - Elimination
  - Transferring and ambulating
  - Communication



# Functioning as a Member of the Healthcare Team

#### **Resident comfort**

- > Help create a home-like environment
- Communicate with the resident and family
- > Give emotional support
- > Gain the resident's trust



#### **Resident safety**

- Use proper infection control techniques
- Maintain a clean, safe environment
- Perform all procedures correctly
- Observe the resident for changes in condition and report to the nurse
- Accurately measure vital signs, weight, and intake/output
- Assist the nurse during procedures if needed)

- > Professional behavior means:
  - Follow legal and ethical behavior
  - Maintain your certification
  - Adhere to your job description
  - Present a positive, professional image



- >To maintain CNA certification, you must:
  - Take two hours of in-service training every month
  - Work as a CNA for at least one eight-hour shift every 24 months
  - Have a performance review at least once every 12 months, and have the opportunity to get training on areas that need improvement
  - Avoid verified complaints or allegations (can lose your certification in all 50 states)



- >Your job description lists the tasks you are expected to perform
- >Never do something that was not covered in your training and is not listed in your job description
- >A professional image is very important not only your outer appearance, but your inner well-being



- >Use proper hygiene
  - Bathe daily
  - Brush your teeth regularly
  - Use deodorant every day
  - Avoid strongly-scented lotions and perfumes
  - Keep fingernails clean and free of chipped polish



- >Dress appropriately
  - Wear a uniform or follow your facility's dress code
  - Clothing and shoes should be clean and fit properly
  - Make sure you don't show too much skin when you lean over and your underwear is not visible
  - Wear your ID every day
  - Keep hair, makeup, and jewelry simple
  - Follow your facility's rules about jewelry, tattoos, and fingernails



- >Act appropriately
  - Show respect to residents, their families, and other team members
  - Do not use rough language or joke about residents
  - Always act as if the residents' families and your supervisor can hear everything you say



- >Inner well-being
  - Take care of yourself physically
  - You cannot meet anyone else's needs if you are not meeting your own
  - Take care of your emotions; being a CNA can be emotionally demanding
  - It's good to talk to someone, but do not discuss residents with your friends or family
  - Take pride in what you do; your job is important



- >All living things are made of cells
- >Cells are microscopic structural units that group together to form tissues
- >Tissues combine to perform a certain function and form organs
- >Organs are combined into body systems



- >Integumentary system protects the body
  - Skin is the largest organ in the body, the first line of defense against infection, prevents germs from entering the body
  - Hair protects the skin and other organs
  - Fingernails and toenails protect the tips of the fingers and toes
  - Oil glands help the skin stay moist and smooth
  - Sweat glands help keep the body cool



- >Musculoskeletal system provides structure
  - Bones provide a frame for the body
  - Joints connect bones and allow for movement
  - Muscles make movement possible by contracting and relaxing
  - Ligaments connect bones to other bones and provide support for joints
  - Tendons connect muscle to bones
  - Cartilage provides a cushion for joints



- >Nervous system is the body's means of communication
  - Brain sends and receives messages and interprets the messages it receives
  - Spinal cord carries messages between the brain and the nerves
  - Nerves transmit messages between the brain and other parts of the body



- >Endocrine system regulates bodily functions
  - Pituitary gland makes hormones that control many other glands
  - Thyroid controls the way the food uses food and affects growth and development
  - Adrenal glands affect the metabolism, body's reaction to stress, immune system
  - Pancreas produces insulin and glucagon to keep the body supplied with fuel



- > Reproductive system allows us to have children
  - Male
    - ✓ Testes produce testosterone
    - ✓ Scrotum contains the testes
    - ✓ Prostate produces semen which mixes with sperm
    - ✓ Penis is used to urinate and ejaculate



- > Reproductive system allows us to have children
  - Female
    - ✓ Ovaries produce estrogen, progesterone, and ova
    - ✓ Fallopian tubes carry ova from the ovaries to the uterus
    - ✓ Uterus is a muscular sac where fertilized ova can develop into a fetus
    - ✓ Vagina is the canal that leads from the uterus to the outside of the body
    - ✓ Breasts produce milk for infants



- >Urinary system removes waste products
  - Kidneys filter waste products from blood and produce urine
  - Ureters carry urine from the kidneys to the bladder
  - Urinary bladder stores urine
  - Urethra carries urine from the bladder to the outside of the body



- >Gastrointestinal system takes in food, processes food, and gets rid of waste
  - Mouth takes in food and mixes it with saliva
  - Esophagus connects the mouth to the stomach
  - Stomach contains the food and fluids where they are mixed with digestive juices and sent to the small intestine
  - Small intestine absorbs nutrients and moves food to the large intestine



- >Gastrointestinal system takes in food, processes food, and gets rid of waste
  - Large intestine absorbs water
  - Rectum temporarily stores waste
  - Anus is an opening where waste is expelled
  - Liver produces bile which helps break down food
  - Gall bladder stores bile and sends it to the small intestine when needed



- >Circulatory system delivers oxygen and fuel
  - Heart pumps blood through the body
  - Blood is a fluid that carries oxygen and fuel to all cells and carries away waste products
  - Blood vessels are tubes that transport blood



- > Respiratory system provides oxygen to the body
  - Mouth and nose take in air
  - Trachea connects the mouth and nose to the lungs
  - Lungs move oxygen from the air into the blood so it can be distributed throughout the body, and expel carbon dioxide



## Questions?

